



Live Well Counseling and Wellness, LLC

Effective Date: February 6, 2026

Live Well Counseling and Wellness, LLC (“we,” “us,” or “our”) is committed to protecting your privacy. This Privacy Policy explains how we collect, use, and safeguard information submitted through our website.

Information We Collect

We may collect personal information that you voluntarily provide through our website, including:

- Name
- Email address
- Phone number

This information is collected when you complete a contact form or appointment request form on our website.

How We Use Your Information

The information you provide is used to:

- Respond to inquiries
- Schedule or coordinate services
- Communicate with you regarding your request
- Manage administrative and operational needs

We do not sell, rent, or share your personal information for marketing purposes.

Website Forms and HIPAA Disclaimer

Submitting information through this website does not establish a therapist–client relationship.

While we take reasonable steps to protect your information, website forms and email communications may not be fully HIPAA-secure. Please do not submit sensitive clinical or personal health information through the website.

Protected Health Information (PHI) is collected and maintained only after services begin and informed consent documents are completed, and is handled through our HIPAA-compliant Electronic Health Record (EHR) system, SimplePractice.

Third-Party Services

We may use trusted third-party services to support our website and operations, including:

- SimplePractice for website hosting, appointment scheduling, and electronic health records
- Google Domains for domain services
- An external medical billing service, which operates under a signed Business Associate Agreement (BAA) when applicable

These service providers only receive information necessary to perform their functions and are required to safeguard your information appropriately.

Cookies and Analytics

Our website may use cookies or similar technologies to enhance user experience and analyze website traffic. You may disable cookies through your browser settings, though some features of the website may not function properly.

Data Security

We take reasonable administrative and technical measures to protect personal information from unauthorized access or disclosure. However, no internet-based system can be guaranteed to be 100% secure.

Your Rights

You may:

- Request access to your personal information
- Request corrections to inaccurate information

- Request deletion of your information, subject to legal and professional record-keeping requirements
- Opt out of non-essential communications

We do not sell or share your information as defined under the California Consumer Privacy Act (CCPA).

Requests can be made using the contact information listed below.

Children's Privacy

This website is not intended for children under the age of 13. We do not knowingly collect personal information from children through this website.

International Viewers

If you are accessing this website from outside the United States, you have additional data protection rights under applicable international privacy laws.

Changes to This Privacy Policy

This Privacy Policy may be updated periodically. Any changes will be posted on this page with an updated effective date.

Contact Information

If you have questions about this Privacy Policy or how your information is handled, please contact:

Live Well Counseling and Wellness, LLC

Email: egrawburg@livewellcounselingandwellness.com